

02/27/02

BIRCH, STEWART, KOLASCH & BIRCH, LLP

INTELLECTUAL PROPERTY LAW

8110 GATEHOUSE ROAD

SUITE 500 EAST

FALLS CHURCH, VA 22042-1210

USA

(703) 205-8000

FAX: (703) 205-8050

(703) 698-8590 (G IV)

e-mail: mailroom@bskb.com

web: <http://www.bskb.com>

CALIFORNIA OFFICE

COSTA MESA, CALIFORNIA

TERRELL C. BIRCH
RAYMOND C. STEWART
JOSEPH A. KOLASCH
JAMES M. SLATTERY
BERNARD L. SWEENEY*
MICHAEL K. MUTTER
CHARLES GORENSTEIN
GERALD M. MURPHY, JR.
LEONARD R. SVENSSON
ANDREW D. MEIKLE
MARC S. WEINER
JOE MCKINNEY MUNCY
ROBERT J. KENNEY
JOHN W. BAILEY
MARK J. NUEL, PH.D.
JAMES T. ELLER, JR.
D. RICHARD ANDERSON

OF COUNSEL:

HERBERT M. BIRCH (1905-1996)
ELLIOT A. GOLDBERG*
WILLIAM L. GATES*
EDWARD H. VALANCE
RUPERT J. BRADY (RET.)*
F. PRINCE BUTLER
FRED S. WHISENHUNT
JAMES W. HELLWEGE

*ADMITTED TO A BAR OTHER THAN VA

SCOTT L. LOWE
PAUL C. LEWIS
RICHARD J. GALLAGHER
JAYNE M. SAYDAH*
MARYANNE ARMSTRONG, PH.D.
KECIA J. REYNOLDS
ROBERT L. SCOTT, II
KALPANA REDDY
MARK E. OLDS
ESTHER H. CHONG
CATHERINE M. VOISINETT
EUGENE T. PEREZ

REG. PATENT AGENTS:
FREDERICK R. HANDREN
MAKI HATSUMI
CRAIG A. McROBBIE
GARTH M. DAHLEN, PH.D.
ROBERT E. GOOZNER, PH.D.
KRISTI L. RUPERT, PH.D.
MATTHEW T. SHANLEY
SUSAN W. GORMAN, PH.D.
DAVID J. CHO
ROBERT W. DOWNS

1017 U.S. PTO
10/083409

02/27/02

Date: February 27, 2002

Docket No.: 1248-0580P-SP

Assistant Commissioner for Patents
Box PATENT APPLICATION
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the patent application of

Inventor(s): NAGATA, Masaya

For: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT APPARATUS,
SERVICE MANAGEMENT NETWORK SYSTEM, SERVICE MANAGEMENT
PROGRAM, AND COMPUTER PROGRAM STORING THE SERVICE...

Enclosed are:

X A specification consisting of 227 pages

X 57 sheet(s) of FORMAL drawings

X An assignment of the invention - \$40.00 Recording Fee

X Certified copy of Priority Document(s)

X Executed Declaration X Original Photocopy

 Applicant claims small entity status in accordance with 37 CFR 1.27

 Application Data Sheet in accordance with 37 C.F.R. 1.76

☐ Preliminary Amendment
☐ Information Disclosure Statement, PTO-1449 and reference(s)
☐ Other _____
☐ Applicant requests early publication

The filing fee has been calculated as shown below:

LARGE ENTITY				SMALL ENTITY	
FOR	NO. FILED	NO. EXTRA	RATE FEE		RATE FEE
BASIC FEE	***** ***** *****	***** ***** *****	***** ***** \$740.00 *****	or	**** **** \$370.00 ****
TOTAL CLAIMS	29 - 20 =	9	x18 =\$ 162.00	or	x 9 = \$ 0.00
INDEPENDENT	23 - 3 =	20	x84 =\$1,680.00	or	x 42 = \$ 0.00
MULTIPLE DEPENDENT CLAIM PRESENTED <u>no</u>			+280 = \$ 0.00	or	+140 = \$ 0.00
TOTAL \$2,582.00				TOTAL \$ 0.00	

☒ A check in the amount of \$2,622.00 to cover the filing fee and recording fee (if applicable) is enclosed.
☐ Please charge Deposit Account No. 02-2448 in the amount of \$_____. A triplicate copy of this transmittal form is enclosed.
☐ No fee is enclosed.

Please send correspondence to:

BIRCH, STEWART, KOLASCH & BIRCH, LLP or Customer No. 2292
 P.O. Box 747
 Falls Church, VA 22040-0747
 Telephone: (703) 205-8000

